

**aurora**  
alta cucina toscana

**PRODUCT TECHNICAL DETAILS,  
WARRANTY AND INSTRUCTIONS**

**KITCHENS**

Model:

ESTER

IRIS

DOC

VECCHIO FRANTOIO

ALISON

VINCENT

TILLY

## **AURORA PRODUCT WARRANTY**

**Object of warranty:** the kitchen's facilities, work tops and internal accessories supplied by AURORA SPA, (as specified in the bill of sale).

It specifically excludes appliances, which are covered by manufacturer's warranty.

**Validity of warranty:** On all the territory of European Community for 2 (two) years from the installation done by workers certificated by Aurora. If installed by a third party, it requires a declaration of acceptance signed by the consumer that the customer reseller undertakes to submit to AURORA SPA, enclosing a copy of receipt on the sale of the kitchen.

**Interventions:** In emergence of the problem, that it will be reported in writing from the customer reseller that has sold the kitchen, always doing a reference on the bill issued by Aurora to the reseller, it will be valuated if the defect found is included or not in the warranty coverage. If so Aurora, directly or with authorized reseller, will repair the damage for free or replace it with another equal product, in respecting of regulations. In those cases no charge will be asked to the consumer. In case that the problem doesn't depend on Aurora manufacturing defects, always with the reseller, the company will transmit a quote for the reparation.

### **Warranty is not applied :**

- to products that have been preserved or mounted (Not from Aurora's specialized personal) in an incorrect way, used in an inappropriate way, that are been tampered or that they have been cleaned with not suitable procedures or products.
- to products that present the normal strain due to the usury, cuts and scratches or damages caused by shocks or fires.
- to products damaged after an exposition in externals places or wet internals, and/or a temperature lower than +6° or higher than +35°.
- to products that present variations of colours in time due to the artificial or natural light on the surface of the lacquered or wooden doors: in wooden products a little difference in colour or grain must be always tolerated.

Warranty, if not differently specified, refers just on a home use.

### **Warranty is excepted:**

- For damages due by the defective installation by thirds, to plumbers and electrical attacks done by not specialized personal or not conformed to the regulations of the Country.
- For damages caused after the disassembly, manipulation, and changes in the buyer's house, without Aurora's authorization.
- For damages to elements that contains appliances, in case that the appliances haven't been bought or prescribed by Aurora.

To take advantage of warranty the consumers need read and follow the specific instructions of maintenance reported on the "Warranty" booklet contained in a Kit delivered together with the kitchen or reported on the Aurora price list.

Aurora doesn't engage any other obligation in addition to those specifically provided for in this warranty remaining in all cases excepted every responsibility of Aurora spa for damages of any genre and any title.

# **INSTALLATION INSTRUCTIONS , USE AND MAINTENANCE**

## **WARNINGS AND PRECAUTIONS FOR USE**

- Avoid the direct contact and extended contact of food with materials or components of the kitchen.
- Avoid unfit or unsuitable uses of the product.
- The presence of smells issued by the artefact after have been removed the package doesn't constitute a danger.
- The hardware and the installation must be performed in a workmanlike manner, using suitable anchor bolts to pressure, chemicals, etc.) depending on weights to be authorized and qualified personnel.
- Avoid to load the tops with bulky and heavy material.
- Wipe up any spills and prevent accumulation of moisture.
- Avoid the direct contact with source of heat and even temporary exposure to flame.
- The heat issued by appliances during time can damage materials, it is recommend to use suitable appliances and always warrant a correct ventilation.
- Periodically test the fixing supports of elements.
- Pay particular attention to corners and edges (despite being thoroughly rounded).

## **INFORMATION ON TRANSPORT AND INSTALLATION**

- The Tops are shipped in a wooden cases.
- Handle the packages carefully and with suitable handling and lifting.
- Materials and their packaging must be stored on secure environments.
- Don't carry and leave the materials under rain or any external agent.
- Avoid the contact with dangerous substances such as, water, heat. Etc. That could damage the material.
- The packaging must be disposed in accordance with legislation.
- The installation of work tops and accessories must be performed by qualified personnel.
- The company disclaims any responsibility if the products are installed incorrectly and as indicated by the project. An improper installation avoids the warranty.
- The sinks provided have to be installed by qualified professionals. (Plumbers)
- Aurora S.p.A. disclaims any responsibility for the faulty installation of electrical, hydraulic, gas, etc.. that must be located and tested exclusively by qualified personnel in accordance with the law.

## **SUITABILITY FOR FOOD CONTACT**

The tops are initially treated with suitable substances for food contact. For periodic maintenance use suitable treatments for food contact. Aurora Spa disclaims any liability for the use of not suitable substances and/or mistreatment. Please follow the procedures of regular maintenance and cleaning materials, to avoid the accumulation of substances (food debris, liquids, etc.)

## **INFORMATION ON DISPOSAL**

Remove and dismantle the products and related materials by separating elements from the metal to wood, plastic, glass and building materials. Provide first to dismantle the appliances, mobile elements, hardware, work tops and units. Pay attention to weight and bulky materials. Do not dispose of the materials in the environment but give them to the collection and distribution centres under current legislation. The wood-based materials can be recycled and reused in the production of others products. The work tops made by natural stone can be disposed as inert materials. The appliances should be taken to an authorized collection centres. Do not use waste materials as fuel for the kitchens fireplaces/stoves/grill etc..

## **GENERAL RULES FOR THE MAINTENANCE OF THE KITCHEN**

To clean the painted parts, metal parts, plastic laminates, glass etc.. use a cloth or sponge with suitable products to the type of material. In general, for the cleaning of your furniture do not use detergents that may damage, such as powders or creams that contain abrasives or solvents, corrosive acids. Remember that even if we have taken all precautions to prevent the infiltration of water, the worst enemies of your kitchen are the steam and humidity. We recommend that you always dry very well after cleaning the kitchen.

### **LAMINATE**

Clean the affected area with detergent or alcohol diluted in water.

Wipe dry with a soft cloth.

Avoid abrasive powders or products containing chlorine.

### **LACQUERED**

Clean the affected area with water or alcohol diluted in water.

Wipe dry with a soft cloth.

Avoid abrasive powders or products containing chlorine.

### **WOOD**

Clean the affected area with glass cleaner, detergent for delicate clothes or, if needed, alcohol diluted in water.

Wipe dry with a soft cloth.

Avoid abrasive powders or furniture wax.

### **STEEL**

Clean the affected area with liquid detergent diluted in water or, for stains caused by 'lime water', hot water and bicarbonate.

Wipe dry with a soft cloth.

Avoid abrasive powders or products containing chlorine.

## **MAINTENANCE AND CLEANING OF THE WORK-TOPS**

To avoid:

- The use of steel and abrasive substances;
- To lean directly on the top pans immediately removed from the flame of the stove, irons ..
- To cut directly on top, always use a cutting board for all cutting requirements;
- The use of detergents that contain high amounts of chlorine;
- To leave for too much time ferrous objects, wood objects, liquids, greasy or wet containers on the work top, which could settle oxidations difficult to remove;
- Avoid contact with substances with dyes and acid;
- Pay attention to the natural acids such as lemon, vinegar, and soft drinks;
- Avoid spilling directly into the sink boiling water or hot oil;
- Wipe up any spillage of liquids from the floor; even the water can deposit limestone difficult to remove later.